

## Terms

By registering with Australasian Lactation Courses you agree to abide by these terms and conditions. The courses provided by Australasian Lactation Courses are purchased as time-based subscriptions, which vary according to whether they are purchased as individual Modules or packages of Modules. Duration of access is included in each course description, and begins on the day of purchase.

The course material provided is subject to copyright, and as such management reserves the right to cancel access if a student has been found to have shared or copied the course material for any reason except their own use. In these circumstances any evidence of education hours (including CERPs) or certificates will not be provided, and there will be no recourse to refunds.

## Communication

Your registration assumes your agreement to receive email communications from us, which may include notifications and automatic system emails. It is your responsibility to ensure your email address is valid and able to accept correspondence from us.

You have the right to unsubscribe from any and all emails sent by us by clicking the unsubscribe link in our emails.

## Refunds & Exchanges

Refunds are available at the discretion of ALC management and will only be considered **within 48 hours** of registration **and** if the course has not been accessed **at all**.

Exchanges (transfer of access to another student) are possible at the discretion of ALC management if you have registered but **not accessed the course**. Requests for exchange will only be considered within the period of access of the course or Module, and the original subscription period will remain. In this circumstance any further refunds or exchanges will not be possible.

Any refund or exchange will incur a AU\$50 administration fee.

Please ensure this course is for you before registering - contact us if you have any questions.

## Extensions

Extensions are available to currently enrolled students only, and must be purchased **before** the course access expires. Extensions cannot be provided for expired courses.

## Certificates

Certificates are available to download at the completion of each Module. It is the responsibility of the student to check their name is correct on their profile before downloading and/or printing any certificates they attain, which must be done before their access expires. Access to these certificates will cease on expiry of course access.

Replacements or modifications (ie name change) to existing certificates can be requested and will incur an administration fee of Au\$50.

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